



# Relieving the Burden of Prior Authorizations for Physician Offices that Order Laboratory Diagnostic Testing

According to a recent survey conducted by the American Medical Association (AMA), 94% of physicians reported care delays due to waiting for health insurers to authorize vital care. 30% reported that prior authorization (PA) requirements led to serious negative repercussions, including hospitalization, life-threatening events, and disability or permanent bodily damage.



These PA practice burdens reflect physicians' experiences between 11/23/20 and 12/14/20, when COVID-19 cases were surging in the United States. During this three-week period, daily new cases were consistently above 150,000, with a peak of 248,910 cases reported on 12/11/20 — the highest single-day new case total to date.



**85%** of physicians describe the burden of PAs as high or extremely high



Physicians & their staff spend **~2** business **days** (16 hours) each week completing PAs



Practices complete an average of **40** **PAs** per physician, per week



**2 in 5** of physicians have staff who work exclusively on PAs  
(That's **40%**!)

## Activating Precision Medicine

careviso is a health-care services company that has developed a proprietary technology solution to provide authorizations and comprehensive services to help reduce barriers to access.





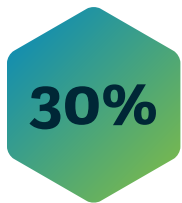
of physicians report **care delays associated with PAs**



report that PAs have led to a **significant negative impact on patient clinical outcomes**



report that PAs have at least **sometimes led to treatment abandonment**



report that PAs have led to a **serious adverse event for a patient**

## We recognize the real burden of PAs, and we can help alleviate it for physicians

Here at careviso, we have developed a secure solution for laboratory diagnostic prior authorizations. We ensure that you can spend less time on paperwork, and more time on your patients' care. careviso has a broad range of physician clinics that we work with and can customize our offerings in order to satisfy the needs of each specific clinic. Our fast-paced trajectory and customer support staff sets us apart. By partnering with careviso, you save hours of time with our secure and compliant solution.

We recently spoke with a prenatal coordinator for an ob-gyn clinic that had 6 physicians, located in a northern Boston suburban area. Before partnering with careviso, this practice manager would spend multiple hours each week processing and following up on the prior authorization status for her patients. On average, the practice sends careviso 10 prior authorizations each month for NIPT. **Since enrolling with careviso, the practice manager has eliminated 2-3 hours of her time each week on this paperwork.**



enroll@careviso.com  
800-978-3305

7600 Leesburg Pike  
East Bld Suite 220  
Falls Church, VA 22043





**“It’s been a life saver. It was a lot of work for the nurses. It’s been very helpful to have careviso involved”**

*– Prenatal coordinator, Boston area  
OBGYN clinic*

## careviso's Network

**4200+**

the number of clinics

**6-7**

physicians: our average clinic size

**1000+**

number of clinics with a single physician

**26+**

number of clinics with 100+ physicians

**careviso is committed to improving patient access to care through a single access prior authorization processing portal.**

**With our straightforward portal and access to our wide network of laboratories and payors, physicians can reduce paperwork and save their practice valuable time.**

**Learn more at [careviso.com](https://careviso.com)!**

[enroll@careviso.com](mailto:enroll@careviso.com)

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7600 Leesburg Pike East Bld Suite 220  
Falls Church, VA 22043