



Navigating the No Surprises Act with careviso's Total Access Tool, seeQer

The No Surprises Act, effective January 1st, 2022, protects patients from receiving surprise medical bills from out-of-network services. The act requires providers and labs/facilities to provide health plans, or patients directly, with a good faith estimate (GFE) including the verification of patient coverage, contract rates for care, and expected billing and diagnostic codes within 1 to 3 days of scheduling the care. An advanced explanation of benefits is a requirement for health plans. Fines per case can be imposed, however, penalties are not yet enforced.



1 in 5 emergency room visits include out-of-network care



For uninsured patients, providers must provide a GFE within of **1 to 3 days** of scheduling the appointment



\$10,000 of fines can be administered to non-compliant providers and facilities once enforced



7.1 million (18%) emergency visits annually include at least one out-of-network claim

Activating Precision Medicine

careviso is a health-care technology company committed to helping navigate the No Surprises Act, by automating a solution through our total access tool, seeQer.



seeQer automates the process of price transparency to answer patients' important questions.

A Price Transparency Pilot with a careviso laboratory customer ran in January 2022. The goal of the pilot was to evaluate seeQer against a current competitor's tool used by the customer, combined with manual calls to the payer.

careviso's seeQer was able to pull enough data to get a result on **85%** of the cases, while the industry standard is a 75% yield. The competitor's tool was able to pull data on **45%** cases, and the remainder had to be manual phone calls. Of the resulting seeQer cases, **98%** were correct. When a case was incorrect it defaulted to a higher final cost estimate, ultimately allowing for a positive patient experience.

85%

of **seeQer cases** pulled enough data to get a result

75%

The **industry standard** of cases with enough data to retrieve a result is

45%

of cases **the competitor's tool** pulled enough data to get a result

of the **seeQer cases** pulled

98%

were correct

Pilot included a total of **76 cases**



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Our product can
pull accurate
price estimates
to provide
patients and
health plans
with full price
transparency.



Answering the questions:

“How much will this test or service cost?”

“Will it be covered by insurance?”

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seeQer Facts

100k

real time pricing estimates performed

90%

covered lives integrated

9 seconds

is the average time to run an estimate

93%

accuracy rate

1k+

CPT codes configured

careviso is committed to answering the important questions for patients and ordering physicians.

Our total patient access tool, seeQer, can identify a patient's out of pocket expense, health plan policy, and insurance benefits to provide answers to patients, providers, and payers.

Learn more at careviso.com!

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